



warranty statement

filtercartridges

Filter cartridges are guaranteed against defects resulting from faulty workmanship or materials for one year (12 months) from date of purchase. This Limited Warranty is void if:

- The filter cartridge has been subjected to alteration, neglect, misuse or abuse of the filter cartridge or filter housing, including spas and pools that are plumbed incorrectly.
- The failure is caused by accident, acts of God or other causes beyond the control of the manufacturer.
- Freight damage caused by the common carrier, other than freight carried out by Spaeuro Limited.
- Failure to maintain proper water chemistry and chemical balance.
- The use of abrasive or improper cleaning solutions or cleaning methods.

The liabilities of Spaeuro are limited solely and exclusively to the replacement of the cartridge and freight to the original recipient and do not include any labour, installation, losses, expenses and liability for incidental, consequential damages of any kind. All cartridges under warranty claims must either be returned to Spaeuro for inspection, or photos emailed to us with a detailed description.

spacovers

Spaeuro warrants our insulating covers to the original end user, to be free from defects in materials in material and workmanship, under normal usage, for a period of three years (36 months) from the date of delivery to the original end user. Such limited warranty does not cover damages caused by animals, fire, vandalism, excessive chemicals, improper installation, excess strain, abuse, abrasion, acts of God or use for purposes other than that for which the cover was designed. Ordinary wear and tear, delamination and seam splitting due to improper handling are not considered to be a defect in workmanship or material.

Foam cores are covered for up to one year (12 months). Warranty of foam cores is void if any holes have been found to puncture or penetrate either the outer covering or inner seal. Any expressed or implied warranty is limited in duration to three years (36 months) from the date of delivery to the original end user. Spaeuro shall not be liable for any incidental or consequential damage.

Any insulating cover deemed by Spaeuro to have failed due to defects in materials or workmanship within 3 years (36 months) from date of purchase will be repaired or replaced, at our option, without charge for materials or labour (excludes cost of freight FOB Tonypany, CF40 1HZ). This Limited Warranty is void if:

- Insulating cover has been subjected to alteration, misuse, abuse or if any repairs on the cover are attempted by anyone other than our authorised representatives, unless express written approval is given.
- Foam breakage or tearing of vinyl (this cover is not intended to be walked, stood, or sat upon, or any excessive weight caused by rain, water, snow, animals, or any other acts of God).
- Damage due to excessive use of chemicals of water or contact with other chemicals on the cover material (this includes the use of Armorall and other petroleum based products).
- Fading of vinyl and thread is not considered a defect and will naturally occurs due to normal chemical maintenance, exposure to the elements and aging.
- Scuffing & chaffing or wearing holes in cover by dragging or strong/ leaning against sharp or abrasive objects.
- Damage caused by improper installation or during transportation from the dealer to purchaser.
- Any damage resulting from any misuse, abuse, negligence, acts of God, accident or alteration, (i.e. coverlifts, animals and excessive weight or wind).

To Obtain Warranty Service

Contact seller to obtain instructions on where to present the defective or failed cover along with the serial number on the cover. NO RETURNS WILL BE ACCEPTED WITHOUT A PRIOR ISSUED "RETURNED GOODS AUTHORISATION".

- Purchaser is responsible for the return of the insulating cover and all shipping charges, to and from the place Spaeuro originally delivered it.
- Spaeuro will repair or replace at their discretion any defects, if upon inspection by Spaeuro it is determined to be covered by the warranty.

Implied Warranties: The only express warranties are set herein and any implied warranties, including warranties of merchantability and fitness for a particular purchase, are limited in duration to that of the expressed warranties. This warranty does not cover consequential damages or incidental damages including damage to property or injury arising for the use or inability to use this product.